

## **Emotiva Audio International Orders**

If you are outside of the US and would like to purchase our products, we are happy to assist you. We have developed an economical and secure system for shipping Emotiva Audio gear almost anywhere in the world.

Every item shipped internationally is thoroughly tested in our lab before shipping to insure that it is working properly and performing as it should. We also will make any power supply/voltage changes that are necessary.

### **Shipping Rates**

Because of our shipping volume, we are able to negotiate very favorable rates with FedEx. If you are interested in a quote, please feel free to ask. You are under no obligation, and we are happy to assist you in assessing the total charge for shipping products to you. Although FedEx International Economy is our most frequently used courier, we also can use other couriers or 3<sup>rd</sup> party shipping companies if needed or preferred.

### **Payment**

We currently accept Paypal and bank transfers for payment on international orders. If you prefer using a bank transfer, we will send you the necessary instructions to initiate the process.

### **Servicing Issues:**

1. We will thoroughly test the unit(s) to make sure they are working properly before shipping.
2. If service is required, the cost of shipping to us and return shipping is the sole responsibility of the end user. Should you chose to have the servicing done locally, we would offer any needed technical support by email or phone, as well as send any necessary parts.

If these terms are agreeable to you, and you'd like to pursue purchasing Emotiva products, contact me at [sales@emotiva.com](mailto:sales@emotiva.com), or by calling 1-877-EMO-TECH. I will be happy to give you a quote.

Cathy Laufman, Operations  
Emotiva Audio Corporation

International purchases are handled on a case by case basis. Purchaser is responsible for all duties, taxes and customs fees imposed by their country.

